

Adherence to physiotherapy-guided web-based exercise for persons living with moderate-to-severe multiple sclerosis: a randomized-controlled pilot study

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1 Adherence to physiotherapy-guided web-based exercise for persons living with
2 moderate-to-severe multiple sclerosis: a randomized-controlled pilot study

3

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21 **Practice Points:**

22 • People with moderate-to-severe multiple sclerosis safely participated in
23 physiotherapist prescribed home exercise over six months.

24 • A customized web-based platform was modified to include exercise options
25 for users with advanced multiple sclerosis (giraffehealth.com).

26 • Wheelchair users in the web-based exercise group of this pilot study
27 demonstrated the highest rates of exercise adherence.

28

29

30 Background: Options to support adherence with physical activity in moderate-to-
31 severe MS are needed. The primary aim was to evaluate adherence to a web-based,
32 individualized exercise program in moderate-to-severe MS. Secondary aims were to
33 explore changes in MSIS-29, HADS, grip strength, T25FWT, and TUG.

34 Methods: Inclusion criteria were diagnosis of MS, internet access, residing within
35 300km of Saskatoon, and exercising less than twice weekly. Participants were
36 randomized (2:1) to a physiotherapist-guided web-based home exercise program or
37 physiotherapist-prescribed written home exercise program. The primary outcome
38 was adherence (number of exercise sessions over 26 weeks). Secondary outcomes
39 were described in terms of means and effect sizes.

40 Results: There were 48 participants: mean age 54.3y (SD 11.9), disease duration
41 19.5y (SD 11.0) and mean Patient-Determined Disease Steps 4.4 (SD 1.6). There was
42 no significant difference in adherence between groups: web group (mean 38.9, SD
43 28.1); comparator group (mean 34.6, SD 40.8; $U=198.5$, $p=.208$, Hedges' g 0.13).

44 Nearly 50% of participants (23/48) exercised \geq twice per week for at least 13 of the
45 26 weeks. Adherence was highest in the web-based subgroup of wheelchair users.
46 Medium effect sizes were found for HADS - anxiety subscale and in ambulatory
47 participants for TUG. There were no adverse events.

48 Conclusions: There was no difference in exercise adherence between the web-based
49 and active comparator groups. There was no worsening on secondary outcomes or
50 adverse events, supporting the safety of web-based physiotherapy. More research is
51 needed to determine if wheelchair users might be most likely to benefit from web-
52 based physiotherapy.

53 Keywords: multiple sclerosis, exercise, adherence, physiotherapy, telerehabilitation

54

55 **Introduction:**

56 Despite the benefits of physical activity, adherence with regular physical
57 activity when living with multiple sclerosis (MS) can be challenging.¹⁻³ Physical
58 activity programs must be flexible and evolve as MS symptoms and impairments
59 change over time. Participation in physical activity may be enhanced through the
60 provision of personalized programming with on-going monitoring and professional
61 support.^{4,5}

62 Physical activity specifically in people with more advanced disability is
63 associated with improvements in cardiorespiratory and muscular fitness and
64 quality of life over the short term.⁶ Structured exercise involving strength training
65 and/or aerobic exercise at least twice a week appears to be tolerated and safe in
66 people with more advanced disability.⁶ In advanced MS, supported programs with
67 specialized equipment (i.e., bodyweight-supported treadmill walking, cycle
68 ergometry, rowing or aquacise) are commonly reported. Access to professional
69 support and specialized equipment for exercise is a challenge especially in areas
70 with a high MS prevalence, yet low population density, as is the case in
71 Saskatchewan, Canada.⁷

72 A key question remains concerning how best to support persons with MS in
73 participating and adhering to their exercise programs. Various web-based
74 approaches have been proposed to meet this challenge. A recent systematic review
75 of web-based physical activity interventions concluded that web-based approaches
76 increased physical activity levels among people with mild-to-moderate MS who
77 were ambulatory.⁸ The web-based interventions were largely of shorter duration

78 (i.e., <3 months) and included wait-list comparison groups.⁸ More research is
79 needed to determine if web-based approaches are also appropriate for increasing
80 adherence to physical activity through structured exercise programs for people with
81 more moderate-to-severe MS.

82 The primary objective of this Saskatchewan-based study was to improve
83 physical activity adherence in moderate-to-severe MS through a personalized,
84 physiotherapist-prescribed web-based exercise program over six months compared
85 to a usual care exercise group. Secondary objectives of this pilot study were to
86 explore changes in patient-reported symptoms according to the Multiple Sclerosis
87 Impact Scale 29 (MSIS-29) and the Hospital Anxiety and Depression Scale (HADS)
88 and changes in physical function as measured by the dominant hand dynamic grip
89 strength, the Timed 25-Foot Walk Test (T25FWT), and the Timed Up and Go (TUG)
90 test.

91

92 **Methods:**

93 This single-blinded pilot study invited people with MS with moderate-to-
94 severe disability. We advertised for the study at the Saskatchewan MS Clinic and
95 through the MS Society of Canada. Inclusion criteria were: clinically-definite MS;
96 moderate-to-severe disability (Patient-Determined Disease Steps (PDDS) score of 2-
97 7),^{9,10} and ability to access the internet from current living environment. Consent
98 was obtained to access the medical records from the treating neurologist to confirm
99 MS diagnosis for participants not recruited through the MS clinic. Exclusion criteria
100 were: current participation in exercise twice a week or more; residence greater than

101 300 kilometers from Saskatoon, Saskatchewan, Canada, or severe cognitive
102 impairment. Participants needed to demonstrate an ability to provide informed
103 consent according to the clinical judgement of the research physiotherapists. No
104 formal cognitive assessment tool was utilized to determine eligibility. The 300
105 kilometers maximum distance, if not able to travel to Saskatoon for assessment
106 visits, was chosen to allow the physiotherapists time to complete a home-visit
107 assessment in one day. No monetary incentives were awarded for participating in or
108 completing the study.

109 Participants were randomly assigned in a 2:1 ratio to either a web-based
110 exercise group (intervention) or usual care exercise group (active comparator). We
111 chose to allocate more participants to the intervention group since this approach
112 can be advantageous in early trials exploring the feasibility or safety of an
113 intervention.¹¹ This study was the first study we are aware of which explored
114 including wheelchair users in a web-based exercise intervention. Randomization
115 was stratified according to self-reported method of usual community mobility: those
116 reporting not using wheeled mobility, and those using wheeled mobility the
117 majority of the time. Randomized lists were created before the first participant's
118 first visit using an online service (www.random.org). Data collection occurred from
119 March 2017 to October 2018. This study was approved by the University of
120 Saskatchewan Biomedical Research Ethics Board and registered on
121 ClinicalTrials.gov (NCT03039400).

122

123 *Interventions*

124 At the baseline in-person visit, physiotherapists created and prescribed
125 exercise programs. Physiotherapists discussed maintaining function as part of the
126 goal setting process (i.e., exercises for trunk control in sitting, upper-limb function
127 for self-care and lower-limb function for transfers). Programs were individualized in
128 terms of exercises, level of difficulty, and number of sets and repetitions. A
129 minimum of twice per week exercise sessions for six months was prescribed for all
130 participants (2x 26 weeks = 52 exercise diary entries). Physiotherapists informed
131 their participants to expect one follow-up phone call from the physiotherapist at the
132 end of the first week. The purpose of the follow-up phone call was to ensure that
133 participants could access their exercise programs and that they had no questions or
134 concerns about their program.

135 Nine physiotherapists were trained on the study protocol; seven provided
136 exercise prescription and blinded assessments, and two provided only blinded
137 assessments. Training of physiotherapists on the study protocol occurred in small
138 groups or individual sessions all led by a physiotherapist researcher (SJD). All
139 physiotherapists providing exercise prescription for the study had expertise in
140 neurorehabilitation and a minimum of 5 years' experience working with people
141 living with MS.

142

143 *Intervention arm.* Those in the web-based group had their exercise program set up
144 at the baseline in-person visit on webbasedphysio.com (now
145 www.giraffehealth.com). The website contains exercises (videos, text and audio
146 description), which are individually prescribed by a physiotherapist at an initial

147 assessment.^{12,13} The physiotherapist is able to review the electronic exercise diaries
148 and remotely alter the exercises in response to comments from participants. The
149 inventory of exercises and the educational materials were previously developed
150 with input from people living with MS in the UK with mild to moderate disability.¹³
151 For this pilot study, a half-day focus group was held with two patient advisors with
152 advanced disability secondary to MS, a physiatrist (KK) and four experienced
153 physiotherapists, including the originator of webbasedphysio (LP). The purpose of
154 the focus group was to create additional inventory of exercises for the web-based
155 platform acceptable to people with more advanced disability. Additions included
156 seated versions of existing exercises and novel exercises that focused on core and
157 upper-extremity strength. Participants in the web-based intervention arm were
158 informed that every two weeks for the 6-month intervention period, the treating
159 physiotherapist would review their online exercise diary and remotely alter their
160 exercise program as appropriate by changing exercises, level of difficulty, and/or
161 number of repetitions. Participants were also invited to contact their
162 physiotherapist for a change in their program as needed. Online exercise diaries
163 (web group) were collected on an ongoing basis.

164

165 *Comparator arm.* Those in the usual care exercise group were given a written, home-
166 based exercise program consistent with the most common method for exercise
167 prescription practice for outpatient physiotherapy services at our site. Participants
168 were asked to keep an exercise diary, in paper format, and mail it to the study
169 coordinator at study midpoint (3 month) and endpoint (6 month). For this group,

170 physiotherapists did not review the exercise diaries. Participants were advised that
171 they could email their physiotherapist to request a change in their program as
172 needed.

173

174 Demographic information including sex, age, PDDS,^{9,10} disease duration,
175 typical community ambulation status (walk vs. wheel), and residence location were
176 collected. PDDS is a self-assessment measure of disability status, primarily oriented
177 to walking. For example, category 2 (moderate disability) notes no limitations in
178 walking but acknowledges significant problems that limit activities in other ways.
179 For category 7 (wheelchair/scooter), a wheelchair is the main form of mobility and
180 walking is limited to less than 25 feet.

181

182 *Outcomes*

183 The primary outcome of exercise adherence was calculated as number of
184 exercise sessions over the study period of 26 weeks. All participants were asked to
185 keep an exercise diary, detailing their participation in their prescribed exercise
186 sessions. If participants met the recommended participation adherence of exercise
187 sessions twice per week, they would have participated in at least 52 exercise
188 sessions over the study period.

189 Secondary outcomes included the MSIS29, the HADS, dynamic grip strength
190 and fatigability, the T25FWT, the TUG test, and a falls history. The MSIS29 is a
191 multiple sclerosis-specific symptom measure which inquires about symptom impact
192 on day-to-day life in the past two weeks.¹⁴ The HADS is a brief measure containing

193 fourteen questions.¹⁵ It is designed to detect the presence and severity of anxiety
194 and depression and has been validated in a MS population. Dynamic grip strength
195 and fatigability were measured for the dominant hand using a portable hand
196 dynamometer. Participants performed fifteen maximum voluntary contractions in a
197 row. Hand-grip fatigability was calculated as a percentage decrease from the
198 maximum voluntary contraction in the first three squeezes to the maximum
199 voluntary contraction in the last three squeezes.¹⁶ The T25FWT and TUG tests are
200 validated measures for the assessment of mobility in MS and were utilized with
201 ambulatory participants.^{17,18} Assessments were completed at the baseline
202 appointment prior to the physiotherapist learning of the participant's random
203 assignment. Study exit (6-month) assessments were completed by a physiotherapist
204 blinded to the participant's group assignment. Blinded physiotherapists also
205 collected fall history in the previous three months by participant self-report at
206 baseline and study exit.

207

208 *Analyses*

209 For the primary outcome, adherence was described using means (standard
210 deviations) and the distributions between groups were compared at six months
211 using the Mann-Whitney *U* test. Hedges' *g* was calculated for effect size. Hedges' *g* is
212 a member of the Cohen's *d* family of effect sizes and is interpreted in a similar
213 manner – as a proportion of the pooled standard deviation. Cohen proposed
214 conventions for interpreting these effect sizes as small ($d=0.2$), medium ($d=0.5$), or
215 large ($d=0.8$).¹⁹ Adherence was carried out on an intention-to-treat basis. We chose

216 to replace all missing values for exercise adherence with zero as this approach is the
217 most conservative approach, making the assumption for the worst possible
218 adherence outcome – i.e., no exercise done. In order to explore the differences in
219 adherence between those who were community walkers and those who were
220 community wheelchair users, means (SD) were calculated.

221 For exploration of the secondary outcomes, means (SD) were described at
222 baseline and six months. Effect sizes for paired data (Cohen's $d_z = t / \sqrt{n}$) were
223 calculated for within-group changes in secondary outcomes for the web group,
224 comparator group, and total study sample. Analysis of secondary outcomes was
225 carried out only on available data. For returned patient-reported questionnaires,
226 missing items were replaced with the participant's scale mean.

227

228 **Results:**

229 Forty-eight people participated in the study: 32 in the web group and 16 in
230 the comparator group. Demographics are summarized in Table 1. Nine participants
231 withdrew from the study prior to the midpoint: six (19%) from the web group and
232 three (19%) from the comparator group (see Consort diagram, Figure 1). Reasons
233 for withdrawal were hospitalization unrelated to the study protocol (n=1), personal
234 reasons related to relocation or family stressors (n=3), and no reason provided
235 (n=5). No adverse events were reported related to the study protocol. Twenty-one
236 of 48 participants (44%) reported no falls in the three months prior to baseline;
237 13/48 (27%) reported one fall; 8/48 (17%) reported two falls; and 6/48 (13%)
238 reported three or more. In the three months prior to study exit, 20/36 (56%)

239 reported no falls, 8/36 (22%) reported one fall, 2/36 (6%) reported two falls and
240 6/36 (17%) reported three or more falls (12 were missing falls data at study end).

241 *[Table 1 about here]*

242

243 *[Figure 1 (CONSORT diagram) about here]*

244

245 Mean number of exercise sessions for the web group was 38.9 ($SD=28.1$) and
246 34.6 ($SD=40.8$) for the comparator group. The difference between group
247 distributions for primary adherence outcome was not statistically significant
248 ($U=198.5$; $p=.208$). Hedges' g was 0.13. Percentages of participants completing at
249 least two exercise sessions in each week of the study are displayed in Figure 2.

250 Considering the entire sample, almost 50% of participants (23/48) exercised two or
251 more times per week for at least half of the 26-week study period.

252 Of the 32 diaries to be returned from the 16 participants in the comparator
253 group originally enrolled, only 16 diaries were returned. This resulted in a
254 disproportionate volume of missing data being replaced with zeroes in the
255 comparator group for the adherence analyses.

256 *[Figure 2 about here]*

257

258 Exploratory analyses: The highest group mean of exercise sessions was seen
259 in community wheelchair users in the web-based exercise group (mean=51.6,
260 $SD=28.9$; Table 2).

261 *[Table 2 about here]*

262

263 Results for secondary outcomes are displayed in Table 3. The means at study
264 exit were not lower than at baseline with moderate effect sizes seen for
265 improvement in both groups for the HADS – anxiety subscale (dz=0.58) and among
266 ambulatory participants for the TUG (dz=0.61). Medium effect sizes were also found
267 for the MSIS-29 in the web-based group (dz=0.65).

268 *[Table 3 about here]*

269

270 **Discussion:**

271 There was no difference in the primary outcome of adherence between the
272 web-based and active comparator groups. Similar to other web-based exercise
273 studies, there were no adverse events related to participating in the exercise
274 intervention. This pilot study invited only people who reported exercising less than
275 twice a week to participate. During the study, nearly 50% of participants (23/48)
276 exercised two or more times per week for at least half of the 26 week study period.
277 There was a wide range of variability in participation in the exercise sessions, with
278 some people reporting more than twice-weekly sessions. In the web-based group on
279 any given week 28% to 69% of the participants exercised at least twice per week. In
280 comparison, in the active comparator group adherence ranged between 25% and
281 50%. Lowest rates of adherence were observed towards the end of the study for
282 both groups. This participation rate in twice-weekly exercise is comparable to the
283 six-month, multi-centre trial (n=90) with webbasedphysio, except the previously
284 reported multi-centre trial included only ambulatory people.¹²

285 Comparing our adherence results with other web-based exercise research in
286 multiple sclerosis is challenging, since methods for defining and measuring
287 adherence are not consistent in the literature.²⁰ Studies reporting internet-delivered
288 physical activity interventions for people with MS commonly describe physical
289 activity levels measured by self-report questionnaire or describe objective activity
290 levels with accelerometer data.²¹⁻²⁴ A focus on activity levels may be appropriate for
291 people with mild-to-moderate MS. For people with more advanced disability and in
292 the absence of clear exercise guidelines for those with more advanced MS, it would
293 seem appropriate to first consider participation adherence (i.e., is the person safely
294 participating in regular exercise?).

295 Participation adherence data are also important from a service provider
296 perspective,²⁰ especially for those with restricted access to services who may have
297 more advanced disability or who reside in more rural settings. In the present study,
298 half of the participants had their primary place of residence outside of larger city
299 centres and nearly one third were community wheelchair users. In order to better
300 understand participation and access to structured exercise in MS as a means of
301 physical activity, describing the place of residence of people with MS and the
302 severity of their MS may be relevant.

303 We employed stratified randomization according to ambulatory status based
304 on the belief that wheelchair users may experience lower exercise adherence. The
305 data suggest this was not the case; overall, wheelchair users reported higher
306 adherence rates and wheelchair users in the web-based group had the highest mean
307 adherence rate. These data were unexpected given that prior research supports

308 decreased participation in exercise and physical activity with advancing disability.²⁵
309 These exploratory results are limited by small group; however, the results provide
310 preliminary support that the web-based platform was helpful to some wheelchair
311 users for overcoming exercise barriers. Further research with this platform or
312 similar platforms in wheelchair users is needed.

313 In the exploratory analysis of the secondary outcomes, for all the secondary
314 outcomes, the means did not worsen in the web-based group between baseline and
315 six months. This is encouraging given the progressive nature of MS, the longer
316 duration of this exercise trial and the inclusion of people with more advanced
317 disability. However our selection of physical function outcomes were limited in this
318 study. Strength asymmetry may not consistently have a dominant-non-dominant
319 pattern and functional tasks rely on other factors besides grip strength.¹⁶ It would
320 have been prudent to include other functional tasks as outcome measures. The
321 exercise prescription process in this study was individualized with the goal of
322 prioritizing function. As such, core, upper-limb strength and sit-stand transfers were
323 targeted, which may be important for the maintenance of longer-term
324 independence.²⁶ The goal-setting process of linking specific exercises with longer-
325 term goals and priorities of people with more advanced MS was facilitated by
326 physiotherapists with experience in MS. This process for goal setting could influence
327 study results. For example, a functional goal to maintain sit to stand transfers in
328 order to stay living at home alone with MS as long as possible might encourage
329 longer term adherence with a sit stand exercise prescription.

330 Limitations of this pilot study included incomplete data ascertainment due to
331 dropouts, missing diaries from the active comparator group and challenges
332 scheduling the blinded final assessments. We also did not collect baseline data
333 pertaining to possible important predictors of exercise behavior in order to better
334 characterize our study sample. The dropout rate in this study was 20%, similar to
335 other physical activity studies involving people with progressive MS with higher
336 levels of disability.²² Reasons for dropping out of our study were reassuringly not
337 related to the intervention; yet reasons for dropping out were not disclosed for five
338 of the participants. Sixteen of the 32 comparator-group diaries were not returned
339 and six participants in the active comparator group submitted no exercise diaries at
340 all. All missing data were replaced with zeros in the intention-to-treat analysis with
341 a disproportionate amount of missing data in the comparator group. We can
342 therefore be confident that the sensitivity to detect between-group differences in
343 adherence was not reduced by the handling of missing data. Exercise adherence is
344 under-reported in this study since all missing data are unlikely to equate with zero
345 exercise. Despite this, exercise adherence in this study in both groups still increased
346 compared to that reported by participants at their screening baseline. We did not
347 collect pre-randomization exercise baseline behavior through diaries or other data
348 potentially predictive of future exercise behaviour (i.e., cognitive function, MS
349 course, attributions and self-efficacy for exercise²⁷ and, caregiver support²⁸). Larger
350 scale, powered studies are required to improve our understanding of the potential
351 benefits of web-based exercise interventions and the predictors for adherence with
352 web-based platforms is warranted.

353 This study was also subject to the limitations related to design and
354 measurement in most exercise adherence studies. A limitation of the randomized
355 design is that randomization removes choice from participants regarding how they
356 would like their exercise adherence supported. Some participants, randomized to
357 the active comparator in this study, expressed disappointment and this perhaps
358 contributed to the high number of non-returned exercise diaries in the active
359 comparator group. Future research aimed to increase exercise adherence might
360 consider more pragmatic study designs, such as those which permit patient choice
361 in selecting from a range of interventions that appeal most to the participant.

362 Diarizing was utilized as a measurement tool for adherence. However,
363 diarizing is also a form of self-monitoring which may promote exercise beyond what
364 is current usual practice and knowing that monitoring is occurring may change
365 behavior.²⁹ While we aimed to minimize the monitoring in the comparator group to
366 emulate usual care and facilitate physiotherapist support and monitoring in the
367 web-based group, this approach resulted in different diarizing methods for each
368 group. The web-based group exercise was diarized only through the web-based
369 online platform allowing real-time monitoring by the physiotherapists. The
370 comparator group were only asked to submit paper diaries at study midpoint (3
371 months) and endpoint (6 months). Unfortunately a significant limitation of this
372 study was missing diaries in the comparator group. One advantage of the online
373 web-based diary format is that participants did not need to return diaries since
374 exercise adherence could be reviewed remotely through the web-based program.
375 Participants in both groups were still required to diarize their exercise. Challenges

376 with diarizing as a means of measuring adherence may have impacted exercise
377 adherence outcomes.

378 There are also limitations with having a usual care comparator group. While
379 it is relevant to include usual care or active care comparison groups since any new
380 interventions addressing physical activity participation should aim to achieve at
381 least the same rates of participation as usual care with additional benefits (i.e.,
382 lower costs, improved accessibility at the population level). In reality, usual care is
383 currently not standardized for access to support for physical activity. Some
384 individuals in the comparator group may have received more support for physical
385 activity than their usual care for physical activity.

386 There are other limitations and challenges with web-based physiotherapist-
387 prescribed exercise that we experienced in the conduct of this study. There were
388 limitations in the accessibility of the internet for some and the challenge of changing
389 established models of care. There was a continued desire for face-to-face contact
390 between participants and prescribing therapists. Qualitative inquiry into web-
391 based programs to date is limited and a more comprehensive understanding of the
392 challenges warrant further study.⁸ There may be opportunities to improve
393 adherence with web-based exercise platforms with augmented patient-provider
394 interactions and coaching² and through social media supports.³⁰

395 In moderate-to-severe MS personalised home-based exercise programs of six
396 months duration were well tolerated without evidence of systematic decline in
397 patient-reported outcomes or measured function. A web-based approach is one
398 method that provides a safe way to facilitate participation in physical activity. Web-

399 based approaches provide a widely-accessible means of delivering personalized and
400 professionally-guided support for some individuals with multiple sclerosis. Further
401 research is needed to determine which individuals may be most likely to benefit
402 from this approach.

403

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412

413 **Competing Interests:**

414 Sarah Donkers, Darren Nickel, Shyane Wiegers, and Katherine Knox have no
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417 Healthcare. However she was not involved with any data collection or analysis.

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508 Figure Legends:

509 Figure 1. CONSORT diagram

510 Figure 2. Percentage of participants exercising at least twice per week

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Table 1. Demographics at baseline			
	Web group (n=32)	Comparator group (n=16)	Total (N=48)
Females n (%)	20 (63%)	11 (69%)	31 (65%)
Mean age years	54.6y (SD=11.9)	53.8y (SD=12.2)	54.3y (SD=11.9)
Mean PDDS	4.2 (SD=1.6)	4.8 (SD=1.7)	4.4 (SD=1.6)
Mean disease duration from onset	20.0y (SD=11.3)	18.4y (SD=10.7)	19.5y (SD=11.0)
Community wheelchair users n (%)	9 (28%)	5 (31%)	14 (29%)
Residence n (%)			
City	18 (56%)	6 (38%)	24 (50%)
Small city	7 (22%)	2 (13%)	9 (19%)
Town	4 (13%)	6 (38%)	10 (21%)
Rural	3 (9%)	2 (13%)	5 (10%)

PDDS: Patient Determined Disease Steps

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Table 2. Mean number of exercise sessions for community walkers and community wheelchair users over 26 weeks.*			
	Web group	Comparator group	Total
Community walkers (Mean PDDS=3.75; SD=1.39; median=4)	34.0 (SD=26.8) n=23	34.0 (SD=45.3) n=11	34.0 (SD=33.2) n=34
Community wheelchair users (Mean PDDS=6.07; SD=0.73; median=6)	51.6 (SD=28.9) n=9	36.0 (SD=33.5) n=5	46.0 (SD=30.3) n=14
Total	38.9 (SD=28.1) n=32	34.6 (SD=40.8) n=16	

*target number of sessions/participant = 2xweek x 26 weeks= 52 sessions

PDDS - Patient-Determined Disease Steps

Table 3. Secondary outcomes			
Outcome	Web Group	Comparator Group	Total Sample
MSIS29 physical scale	$M_{\text{base}}=38.4$ (SD=15.4) $M_{\text{exit}}=36.2$ (SD=18.9) $d_z = 0.26$ (n=25)	$M_{\text{base}}=38.1$ (SD=10.4) $M_{\text{exit}}=35.1$ (SD=14.8) $d_z = 0.20$ (n=11)	$M_{\text{base}}=38.3$ (SD=13.9) $M_{\text{exit}}=35.8$ (SD=17.5) $d_z = 0.23$ (n=36)
MSIS29 psychological scale	$M_{\text{base}}=29.9$ (SD=18.1) $M_{\text{exit}}=25.3$ (SD=18.9) $d_z = 0.65^*$ (n=25)	$M_{\text{base}}=29.5$ (SD=16.4) $M_{\text{exit}}=26.8$ (SD=18.9) $d_z = 0.13$ (n=11)	$M_{\text{base}}=29.8$ (SD=17.4) $M_{\text{exit}}=25.8$ (SD=18.6) $d_z = 0.32$ (n=36)
HADS anxiety scale	$M_{\text{base}}=7.6$ (SD=4.2) $M_{\text{exit}}=6.2$ (SD=4.3) $d_z = 0.58^*$ (n=25)	$M_{\text{base}}=7.8$ (SD=4.2) $M_{\text{exit}}=6.4$ (SD=4.4) $d_z = 0.53^*$ (n=11)	$M_{\text{base}}=7.7$ (SD=4.1) $M_{\text{exit}}=6.3$ (SD=4.3) $d_z = 0.58^*$ (n=36)
HADS depression scale	$M_{\text{base}}=7.0$ (SD=4.0) $M_{\text{exit}}=6.2$ (SD=3.9) $d_z = 0.35$ (n=25)	$M_{\text{base}}=6.1$ (SD=3.5) $M_{\text{exit}}=5.6$ (SD=3.6) $d_z = 0.25$ (n=11)	$M_{\text{base}}=6.8$ (SD=3.8) $M_{\text{exit}}=6.0$ (SD=3.8) $d_z = 0.33$ (n=36)
TUG	$M_{\text{base}}=15.6\text{s}$ (SD=14.0) $M_{\text{exit}}=13.1\text{s}$ (SD=10.5) $d_z = 0.62^*$ (n=18)	$M_{\text{base}}=20.5\text{s}$ (SD=19.5) $M_{\text{exit}}=17.6\text{s}$ (SD=14.5) $d_z = 0.56^*$ (n=8)	$M_{\text{base}}=17.1\text{s}$ (SD=15.7) $M_{\text{exit}}=14.5\text{s}$ (SD=11.8) $d_z = 0.61^*$ (n=26)
T25FW	$M_{\text{base}}=9.0\text{s}$ (SD=6.1) $M_{\text{exit}}=8.9\text{s}$ (SD=6.6) $d_z = 0.04$ (n=17)	$M_{\text{base}}=20.3\text{s}$ (SD=30.9) $M_{\text{exit}}=15.9\text{s}$ (SD=17.2) $d_z = 0.29$ (n=8)	$M_{\text{base}}=12.6\text{s}$ (SD=18.2) $M_{\text{exit}}=11.1\text{s}$ (SD=11.3) $d_z = 0.17$ (n=25)
Dominant-hand maximal voluntary contraction	$M_{\text{base}}=27.2\text{kg}$ (SD=10.6) $M_{\text{exit}}=29.3\text{kg}$ (SD=13.0) $d_z = -0.29$ (n=23)	$M_{\text{base}}=29.8\text{kg}$ (SD=10.7) $M_{\text{exit}}=29.1\text{kg}$ (SD=10.7) $d_z = 0.12$ (n=10)	$M_{\text{base}}=28.0\text{kg}$ (SD=10.5) $M_{\text{exit}}=29.2\text{kg}$ (SD=12.2) $d_z = -0.18$ (n=33)

Dominant-hand dynamic fatigue index	$M_{\text{base}} = 19.1\%$ (SD=23.5)	$M_{\text{base}} = 16.1\%$ (SD=10.6)	$M_{\text{base}} = 18.2\%$ (SD=20.4)
	$M_{\text{exit}} = 7.5\%$ (SD=10.8)	$M_{\text{exit}} = 11.6\%$ (SD=21.7)	$M_{\text{exit}} = 8.7\%$ (SD=14.7)
	$d_z = 0.49$ (n=23)	$d_z = 0.30$ (n=10)	$d_z = 0.44$ (n=33)

MSIS29= Multiple Sclerosis Impact Scale 29; HADS = Hospital Anxiety Depression Scale;

TUG= Timed Up and Go; T25FW= Timed 25 Foot Walk; * medium effect size